

Rebusquero

Privacy Policy

Effective Date: May 19, 2026 | Last Updated: May 19, 2026

1. Introduction

Rebusquero ("we", "our", or "us") operates the Rebusquero mobile application (the "App"), a hyperlocal marketplace connecting buyers and sellers within Argentina and South America. This Privacy Policy explains what personal information we collect, how we use it, with whom we share it, and your rights over your data. By creating an account or using the App, you agree to the practices described in this policy.

2. Information We Collect

2.1 Account Information

When you register, we collect:

- Mobile phone number -- used as your unique account identifier. Verified via a one-time SMS code (OTP) through Twilio Verify. We never share your phone number with other users.
- Display name -- the name you choose to show publicly in the App.
- Profile photo (optional) -- uploaded at your discretion.

2.2 Location Data

The App requests access to your device GPS when you open it. We collect precise location (latitude and longitude) for the following purposes:

- Showing listings within 20 miles of your current position.
- Stamping your listing with your GPS coordinates so nearby buyers can find it.
- Improving feed relevance and distance calculations.

We do not share your raw GPS coordinates with other users. Distance is displayed as an approximate badge (e.g., "2.3 km away").

2.3 Listing Content

When you post a listing, we collect the title, description, price, category, photos, and your GPS location at the time of posting. This content is visible to all App users.

2.4 Chat Messages

Messages sent between buyers and sellers through in-app chat are stored on our servers for reliable delivery. We do not sell or read your private messages.

2.5 Device and Technical Data

We automatically collect:

- Expo Push Notification Token -- to send alerts when someone messages you. Collected only when you grant notification permission.
- IP address -- logged on each API request for security, rate limiting, and fraud prevention.
- App usage events -- actions such as viewing a listing, searching, or creating a post, stored for analytics.

3. How We Use Your Information

We use the information we collect to:

- Authenticate your identity via SMS OTP and maintain your session.
- Display nearby listings sorted by distance from your location.
- Deliver push notifications when you receive a new chat message.
- Enable buyers and sellers to communicate through in-app chat.
- Detect and prevent spam, fraud, and abuse.
- Enforce our Terms of Service, including applying bans for policy violations.
- Improve the App through aggregated, anonymized usage analytics.
- Send operational reports to administrators (e.g., daily moderation summaries).

4. Sharing of Your Information

We do not sell your personal information. We share data only in these limited circumstances:

4.1 Service Providers

We use the following third-party services to operate the App:

- Twilio Verify -- SMS OTP delivery. Your phone number is transmitted to Twilio solely to send the verification code.
- Microsoft Azure -- cloud infrastructure (Azure SQL Database, Blob Storage, Redis Cache, Azure Functions). Data is stored in Azure Brazil South data centers.
- Expo / Google Firebase Cloud Messaging -- push notification routing. Only your push token and a notification payload are transmitted; no message content is included.

4.2 Legal Requirements

We may disclose your information if required by law, court order, or to protect the rights, property, or safety of Rebusquero, our users, or the public.

4.3 Business Transfers

If Rebusquero is acquired or merged, your data may be transferred to the successor entity. We will notify users via the App before any such transfer.

5. Data Retention

We retain your data for as long as your account is active. Listings automatically expire after 7 days unless renewed. If you delete your account, we will delete your personal information within 30 days, except where we are required to retain it for legal or fraud-prevention purposes.

6. Security

We protect your data using:

- JWT session tokens stored in Android Keystore / iOS Secure Enclave -- never in plain text.
- Azure Key Vault for all server-side secrets (database credentials, API keys).
- Rate limiting on authentication endpoints (5 OTP attempts per 15 minutes).
- TLS/HTTPS encryption for all data in transit.

No method of transmission over the internet is 100% secure. Please keep your device secure and report suspected security issues to us immediately.

7. Children's Privacy

The App is not directed to children under the age of 13. We do not knowingly collect personal information

from children under 13. If you believe a child has provided us with personal information, please contact us and we will delete it promptly.

8. Your Rights

Depending on your jurisdiction, you may have the right to:

- Access -- request a copy of the personal data we hold about you.
- Correction -- request that we correct inaccurate or incomplete data.
- Deletion -- request that we delete your account and associated data.
- Portability -- receive your data in a structured, machine-readable format.
- Objection -- object to certain processing, such as analytics.

To exercise any of these rights, contact us at the address below. We will respond within 30 days.

9. International Data Transfers

Rebusquero is operated from Argentina. Your data is stored on Microsoft Azure servers in Brazil South. If you access the App from another country, your data may be transferred to and processed in Brazil. By using the App, you consent to this transfer.

10. Third-Party Links

The App may allow sharing to third-party platforms (e.g., WhatsApp). We are not responsible for the privacy practices of those third parties and encourage you to review their policies.

11. Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of material changes by posting a notice in the App or via push notification. Continued use of the App after the effective date constitutes acceptance of the updated policy.

12. Contact Us

If you have questions, concerns, or requests related to this Privacy Policy, please contact:

Rebusquero

Email: privacy@rebusquero.com

Website: <https://rebusquero.com>